This section provides useful information that will facilitate easier, more productive use of this CD-ROM product. To view this section, use the navigational links in the upper right corner of the screen or click on a specific help topic in blue below:

Settings / Printing

- ◆ General Preferences
- ◆ Monitor Settings – Windows® 95/98/2000
- ◆ Monitor Settings – Macintosh®
- ◆ Audio and Video
- ◆ Printing – Windows® 95/98/2000
- ◆ Printing – Macintosh

Navigation

- ◆ Menus
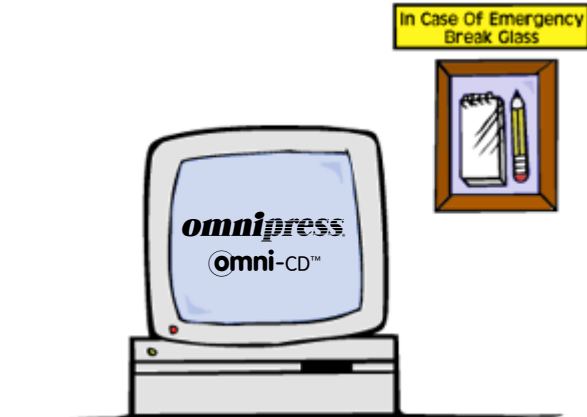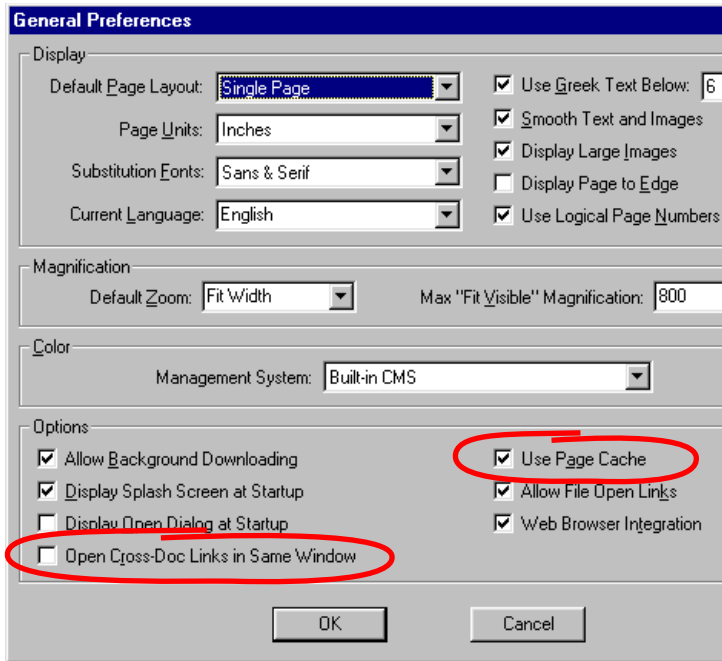- ◆ Tool Bar Icons
- ◆ Viewing Material in 2-column Format
- ◆ Web Links to the Internet
- ◆ Searching

CD-ROM Support

- ◆ Troubleshooting
- ◆ Technical Support

- ◆ About the CD-ROM producer

The General Preferences window (Windows® version).

Before you continue...

If you installed the Acrobat® Reader from this CD, your preferences should have been updated automatically by the Omni EZ-Installer™ software. If you skipped the installation process or are experiencing problems with navigation, you will need to manually change your preferences for this CD-ROM to function properly:

1. Choose **File** ⋯⊳ **Preferences** ⋯⊳ **General...** Alternately, you can click the button below:

General Preferences

2. Click the check box to <u>select</u> (☑) the "Use Page Cache" option.

3. Click the check box to <u>deselect</u> (☐) the "Open Cross-Document Links in Same Window" option.

You should only need to check these two options <u>the first time</u> you install the Acrobat Reader software on your hard drive.

For the best on-screen viewing, it is recommended you have your monitor set to a minimum of High Color and 800 by 600 pixels resolution (or greater). To adjust these settings, follow the instructions below:

Changing your monitor settings

Close or minimize all programs you are running. You should see the Windows desktop area (My Computer, Recycle Bin, etc.)

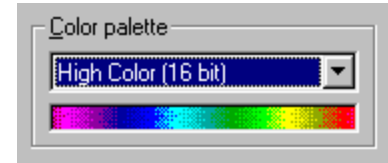Click the right mouse button in any empty area of the screen:
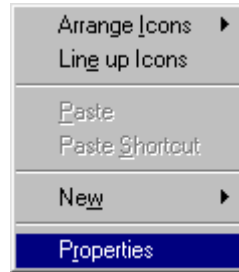
Select **Properties**.

The Display Properties window will open.

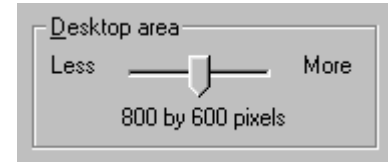Click the **Settings** tab at the top of the window.

Adjust your Color palette settings to look like this:

Your monitor may be set to 256 colors. High Color (16 bit) is recommended for optimal viewing of this CD-ROM.

Adjust your Desktop area settings to look like this:

Your monitor may be set to 640 by 480 pixels. 800 by 600 pixels is the minimum recommended for optimal viewing of this CD-ROM.

Click the **OK** button. Windows may tell you it needs to restart in order for the settings to take effect. Click **Yes** to restart.

Note: Depending on your computer, monitor, video cards, etc. you may be limited in your choices of colors and desktop area.

For the best on-screen viewing, it is recommended you have your monitor set to a minimum of Thousands of colors and 832 by 624 pixels resolution (or greater). To adjust these settings, follow the instructions below:
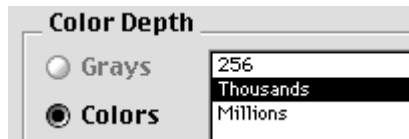
Changing your monitor settings

Under the Apple () Menu on the left-hand side of your screen, choose **Control Panels,** then **Monitors & Sound** (Some Mac systems will have just a Monitors control panel).
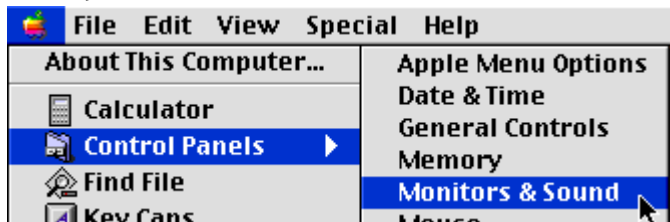
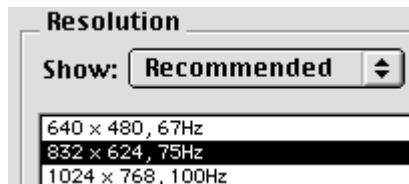If you have the Monitors & Sound control panel, select **Monitor**.

Adjust your Color Depth settings to look like this:

Your monitor may be set to 256 colors. Thousands (16 bit) is recommended for optimal viewing of this CD-ROM. (The window will look different for those with just the Monitors control panel.)

Adjust your Resolution settings to look like this:

Your monitor may be set to 640 by 480 pixels. 832 by 624 pixels is the minimum recommended for optimal viewing of this CD-ROM.

Your settings may or may not take effect as soon as you select a new option. If you do not see an immediate change, it may be necessary to close the control panel and restart your Mac.

Note: Depending on your computer, monitor, video cards, etc. you may be limited in your choices of color depth and resolution.

To play audio or video, your computer must have the appropriate sound and video hardware installed, and Apple QuickTime® version 3.0 or greater.

Installing QuickTime

The Apple QuickTime software is included on this CD-ROM *if audio and video content are present*. It is not necessary to install the QuickTime software if your computer already has version 3.0 or higher, or if you will not be using the movies or sounds included on the CD-ROM.

- **Windows:** run **QuickTimeInstaller.exe**, located at the root level of this CD-ROM, to install QuickTime.

- **Macintosh:** in the Finder, double-click the **QuickTime Installer** icon in the main window of this CD-ROM and follow the directions for installing QuickTime.

Support and the latest version of QuickTime can be found online at:

http://www.apple.com/quicktime

Playing a movie or sound clip

If the videos do not automatically begin playing soon as they are opened, move the cursor over the video. When the cursor moves over a movie or sound clip, it will change into a "filmstrip". Click once to start playing the clip.

During playback, clicking once on the video image will pause the video. Double-click the video image to resume playback from that point.

To stop playing a movie or sound, click outside the video or press the **Escape** key.

If video playback is poor or "choppy"

For best video playback, a 4x speed CD-ROM player or faster is recommended.

The minimum recommended system requirements for quality playback of video on Windows® 95, Windows® 98, Windows® 2000 or Windows NT® are:

- 90 MHz Intel® Pentium® processor (or equivalent)
- 16 megabytes of RAM
- High-color (16-bit) or better display card
- Sound card for audio

The minimum recommended system requirements for quality playback of video on the Macintosh are:

- 100 MHz PowerPC™ processor
- 16 megabytes of RAM
- Thousands of colors (16-bit)

If your computer does not meet the minimum system requirements, you may have difficulty playing video clips. You will still be able to view, search and print the non-multimedia content of this CD-ROM.

Testing QuickTime

If you have QuickTime installed and would like to test it, try the following buttons:

Audio Test   **Video Test**
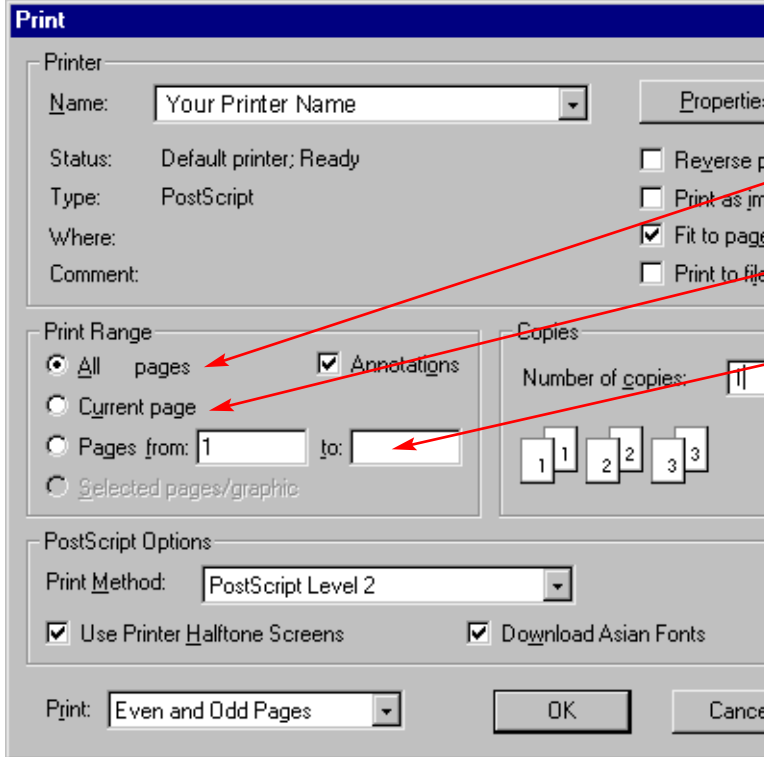
A typical Windows Print dialog.
Depending on your printer or printer software,
your Print dialog window may look different.

To print a paper/page:

Select **File ···▷ Print** from the menubar.

From the dialog box, select a print range:

○ **All**

Prints the full document (all pages)

○ **Current Page**

Prints only the page being displayed.

○ **Pages From:____ To:____**

Allows you to print a range of pages.

To print search results:

Display the search results you wish to print. Use the **Print Screen** function on your keyboard to capture the image. Open a word processing program and paste (**Edit ···▷ Paste**) the "screen shot" into a document.

A typical Macintosh Print dialog (Mac OS 8).
Depending on your printer or printer software,
your Print dialog window may look different.

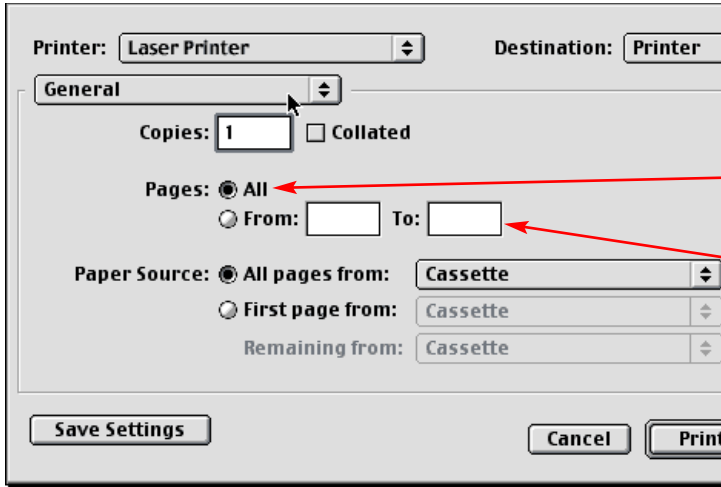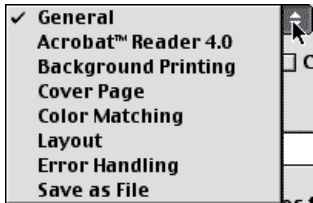Click **General** to access more
print options.

To print a paper/page:

Select **File ┈┈> Print** from the menubar.

From the dialog box, select a print range:

○ **All**

Prints the full document (all pages)

○ **From:____ To:____**

Allows you to print a range of pages.
To print a single page, enter that page
number in both boxes.

To print search results:

Display the search results you wish to print. Press **Command-Shift-3** (Command is the ⌘ or key on your keyboard). You may hear the "shutter click" as the screen is captured. On the top level of your main hard disk will be a new file called "Picture" followed by a number, usually 1. Double-click this file to launch SimpleText. From SimpleText you can follow the directions above.

Menus
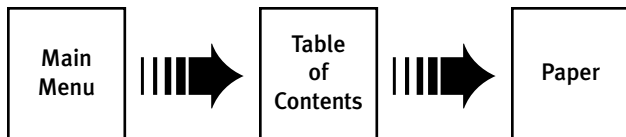
Generally, our CD products navigate from a "Main Menu" to some type of index (usually a Table of Contents, Author Index, or both). From these indexes, by clicking on a blue document title (text in bright blue indicates a **hyperlink**) you can view that paper.
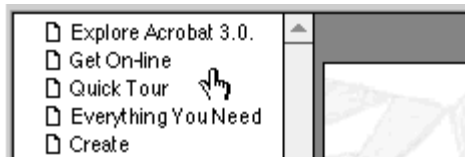
Click here for an example of a "hyperlink" to a paper.

Papers

Sometimes, bookmarks will appear in the left-hand frame of a paper. Clicking a bookmark will move you directly to that location in the document.

If the paper or index you are viewing is too large to fit in the window, you can use the scroll bars on the right and bottom of the window to see the rest of the document.

Navigation Tools

The Navigation Tools are located on the tool bar at the top of your screen.

 By using the **Hand** tool you can click and hold to "grab" a document and move it up and down.

 Use the **Zoom** tool to click and magnify an area. Holding the Control or Option key down when clicking allows you to zoom out. Click and drag the mouse to zoom in on a specific area.

 The **Fit Width** button allows you to return to the default view set for papers (but not for menus). You can also restore the magnification by selecting **View ⋯⊱ Fit Width** from the menubar.

OPEN FILE
PRINT
NAVIGATION PANE

BROWSE TOOLS

ADOBE ONLINE

SELECT TEXT TOOL
ZOOM TOOL
HAND TOOL
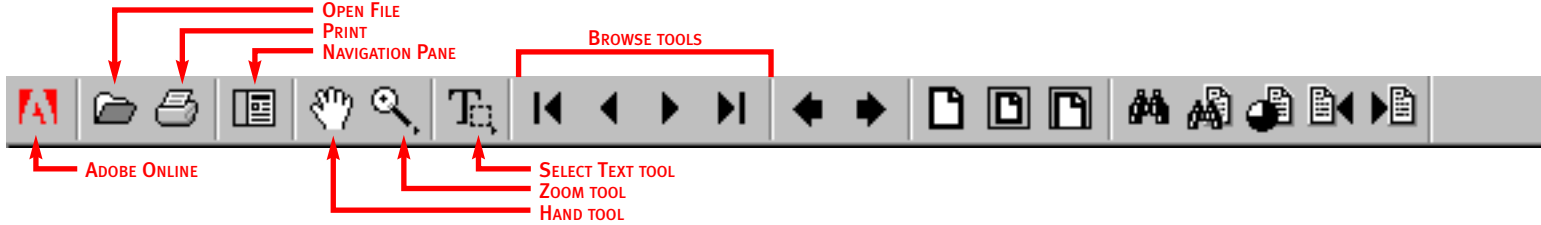
Clicking the **Adobe Online** icon will take you to the Adobe web site, if you have a web browser and Internet access.

Click the **Navigation Pane** icon to open the navigation area and display any bookmarks or thumbnails for the document. Click a bookmark's name to go to the location marked by that bookmark.

Use the **Hand** tool to move a document page on-screen when it does not fit in the window. Click and drag the hand tool in the direction you want to move the image.

Use the **Zoom In** tool to magnify and reduce the page display by a factor of 2. Hold down Control (Windows) or Option (Macintosh) to zoom out.

Click and hold the Zoom button to access the **Zoom Out** tool.

ZOOM OUT
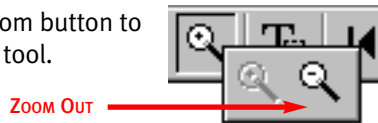
Use the **Text Select** tool to highlight text in a document, which can be copied out using the Copy command.

Click and hold the Text Select button to access the **Column Select** or **Graphics Select** tools.

COLUMN SELECT
GRAPHICS SELECT
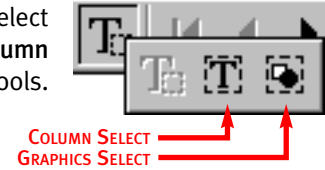
You can also hold down Control (Windows) or Option (Macintosh) to temporarily change Text Select to Column Select mode.

The **Browse** icons advance the document to the first or last page of a document, or forward or back one page at a time.

BACK | **FORWARD**
FIRST | **LAST**

GO FORWARD
GO BACK

FIND

SEARCH TOOL
SEARCH RESULTS

ACTUAL SIZE
FIT PAGE
FIT WIDTH

SEARCH PREVIOUS
SEARCH NEXT
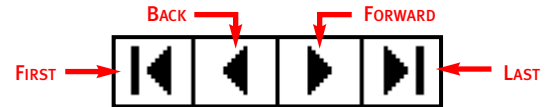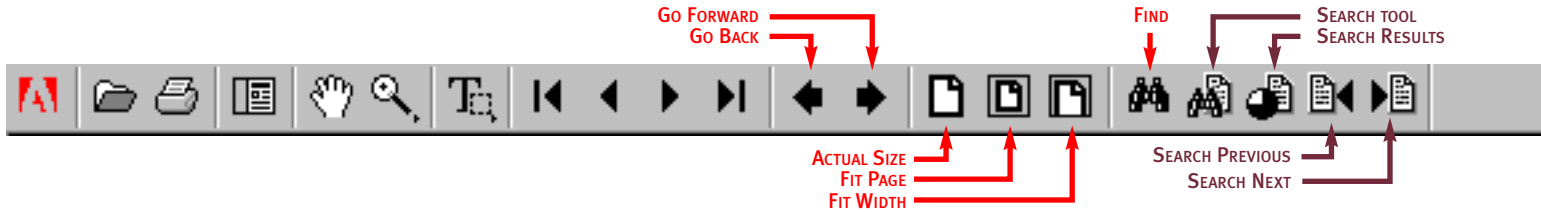
Use the **Go Back** and **Go Forward** icons to retrace your steps in a document, moving to each view in the order visited.

Click the **Actual Size** icon to display the page at 100 percent magnification.

Click the **Fit Page** icon to scale the document to fit within the window completely.

Click the **Fit Width** icon to scale the page width to fit the width of the window.

The **Find** icon (binoculars only) searches for part of a word, a complete word, or multiple words within the current document.

Search Tools

The **Search** icon (binoculars in front of a document) searches ALL the document files (excluding menus) on the entire CD-ROM for words and/or phrases.

The **Search Results** icon displays the results of your last Search.

The **Search Previous** icon highlights the previous occurrence of a search item whether on the same or previous page, or the same or previous paper.

The **Search Next** icon highlights the next occurence of a search item whether on the same or previous page, or the same or previous paper.

Note: if you do not have the Search tool buttons on your toolbar, you will need to install the Acrobat® Reader version on this CD-ROM. See the Installation Instructions on the inside of the CD jewel case.

Material on this CD-ROM that is in two-column format may have an added **"Articles"** feature to enhance on-screen readability. This page has had this feature added to give you an example.

How it works

Position the **Hand** pointer over this column. An arrow will appear in the palm of the hand. Click once and your screen will adjust to display only one column at a time.

After you have activated the Articles feature, your screen will have adjusted to display only this column.

By clicking, you advance to the continuing part of the column that you are reading. When you reach the bottom of a column, the Articles feature takes you to the top of the second column.

Click again and you will be automatically taken to the top of the next column.

Navigating Commands in "Articles" Mode

Next View
Click mouse.

Previous View
Shift + mouse click.

Beginning of Document
Control (Windows) or Option (Mac) + mouse click.

Exit Articles Mode
Click the **Fit Width** button.

Clicking the **Navigation Pane** button and selecting the **Thumbnail** tab displays a "Thumbnail" view of the page in the left frame of your screen. The "Thumbnail" shows you where your view is in relationship to the page.

Thumbnail Tab

Thumbnail

Help Menus and How They Affect The C...

A. Nonymous
Omnipress Digital Departm...
Madison, Wisconsin
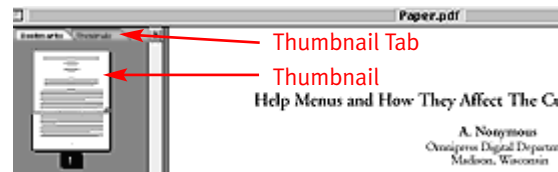
If you are currently in the Articles viewing mode, click one more time to exit.

When you click a Weblink in a PDF document, your default web browser opens for you to view the linked document. Before this happens, however, you must identify your default web browser to the Acrobat® Reader software. You MUST have a web browser installed on your computer and access to the Internet via a dial-up account with a modem or direct connection (ISDN, ADSL, ethernet, etc.). Not all CD-ROMs will contain weblinks.

Setting your preferences

1. Choose **File** ⤑ **Preferences** ⤑ **Weblink...**

2. Select "Show Progress Dialog" to display status information.

3. Select a web browser by clicking **Browse** or **Select**, locate your web browser, and click **Open**.

4. Choose the connection type that matches your web browser. If your browser is not listed, choose "Standard Connection".

5. Click **OK** to save your preferences.

Windows version

Macintosh version

How Web Links work

When the Hand tool is moved over a weblink, a "W" appears inside. Click the link to launch your web browser and take you to the web page.
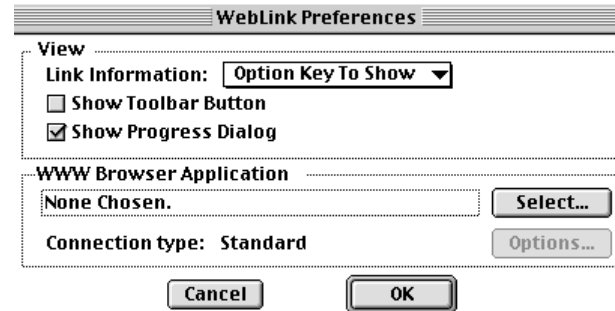
Conducting a search

1. Click the Search button on the tool bar. ❶

2. Type the words or phrases you are looking for in the main white box in the search window.

3. Check any options you would like Search to use.

4. Click **Search**. The Search Results window will automatically appear with a listing of documents found containing the information you entered.

Double-click a paper name in the Search Results window to open that paper.

To return to the listing of results, click the Search Results button on the tool bar.

Refining a search

Performing a search on the original search results will better narrow the search results. Follow steps 1, 2 and 3, then hold down the Control (Windows) or Option (Macintosh) key. The Search button will become a Refine button. Click Refine to narrow your original search.

❹

Adobe Acrobat Search

Find Results Containing Text

❷ Type the word or phrase you want to search here

Search

Clear

Indexes...

Options

☑ Word Stemming ☐ Thesaurus ☐ Match Case
☐ Sounds Like ☐ Proximity

Searching in the (CD-ROM Name here) index.

❸
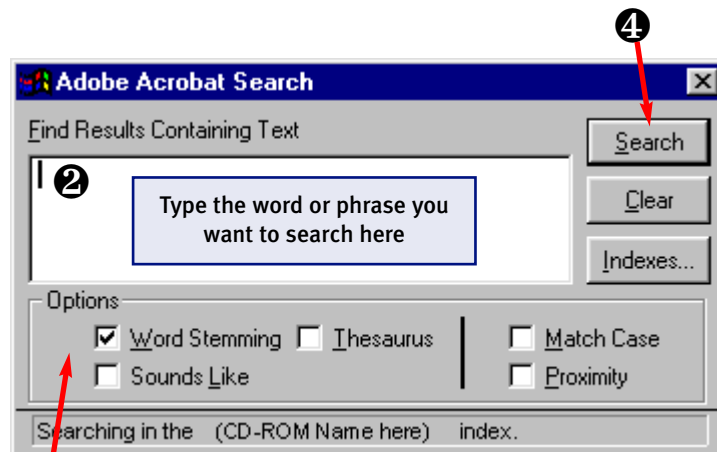
Acrobat® Search window (Windows version).

Advanced search features—quick links

◆ **Search Examples**

◆ **Using Search Options**

◆ **Viewing Search Results**

◆ **Relevance Ranking (Score)**

◆ **Changing Search Preferences**

A **query** is the word or phrase you enter into the **Find Results Containing Text** box in the Search window.

● If you are searching for a phrase that would contain any of the search terms **AND, OR, NOT, *,** or **?** you must surround the phrase in double quotes (example: "shaken not stirred") or you may not get the correct results.

Query:	Would find documents containing:	Example of:
price	The word "price"	Searching for a **single term**
price controls	The phrase "price controls"	Searching for a **phrase**
price AND discount	Both words "price" and "discount"	Searching with Boolean **AND**
price OR discount	Either "price" or "discount"	Searching with Boolean **OR**
price AND NOT discount	"price" but not "discount"	Searching with Boolean **AND NOT**
(total profit) AND (revenue OR income)	The phrase "total profit" and either "revenue" or "income"	Combining Boolean operators
"profit and loss"	The phrase "profit and loss"	Using **double-quotes** to search for a phrase that contains the search operator "and"
succe*	Any word that begins with "succe", such as "success," "succeed", and "successful"	Searching with **wildcard characters**
report??	Any term that begins with "report" followed by any two characters, such as "report08" and "reporter" but not "reporting" or "reports"	Searching with **wildcard characters**

Search option definitions

Word Stemming

finds words that share a stem with the search term ("discount" would also find "discounts" and "discounted").

Thesaurus

finds words that have the same meaning as the search term ("begin" would also find "approach").

Sounds Like

finds words that share a phonetic resemblance to a search term ("choice" would also find "chose" and "check").

Match Case

finds only words that match the search term's capitalization exactly ("desktop" would not find "Desktop").

Proximity

changes AND searches so that words must be within 3 or 4 pages of one another.
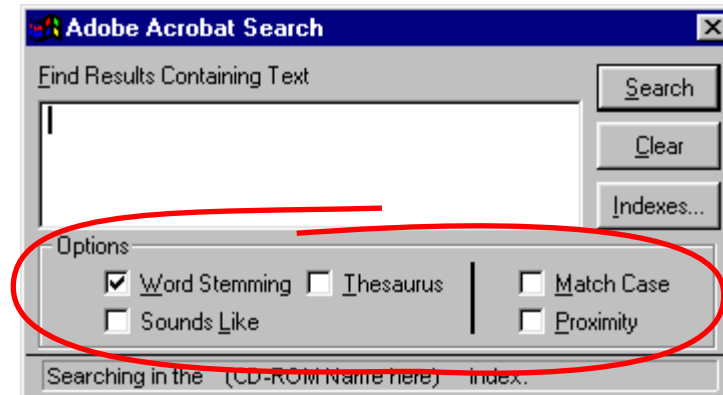
Acrobat® Search window (Windows version).

The search options expand and restrict the results of searches with single terms, phrases, and Boolean expressions. These options do not apply to Document Information fields (mentioned later).

Clicking on the Search Results button will allow you to return to the Search Results window for selecting other papers.

To view a paper, select the title in the window and click the **View** button, or double-click the title.

Clicking the **Info...** button will give you the general document information of the highlighted title.
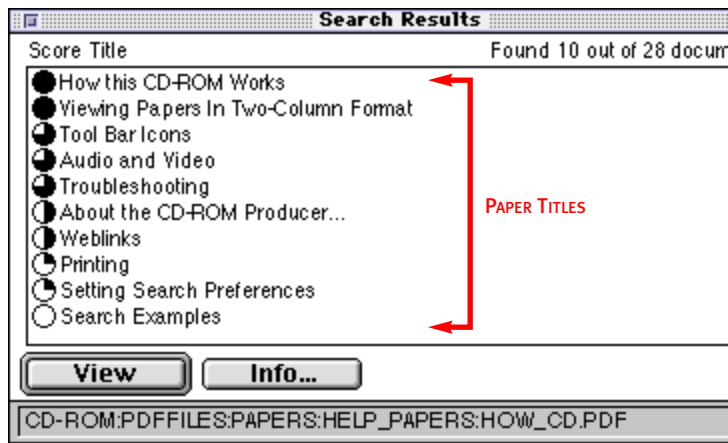
Search Results window (Macintosh version).

Viewing the word/phrase from search results
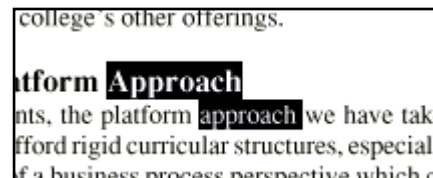
When you view one of the papers the search has resulted in, the word or phrase is highlighted within that paper. Using the scrolling search keys, you can move back and forth to the next highlighted location of that word or phrase.

Scrolling search keys

The **Search Previous** icon highlights the previous occurrence of a search item whether on the same or previous page, or the same or previous paper.

The **Search Next** icon highlights the next occurence of a search item whether on the same or previous page, or the same or previous paper.

Acrobat® Search displays the documents in the Search Results window in order of relevance, or Score. A document's Score indicates how likely it is that the document contains the information for which you are searching.

HIGHEST SCORE →

LOWEST SCORE →

There are five icons to indicate a document's Score:

High Score ● ◐ ◑ ◔ ○ Low Score

How Score is determined

With a single search term, for example, the Score indicates how frequently the term appears in the document.

When two search terms are separated by an **OR** operator, the documents that contain both terms have a higher Score than documents that contain just one of the terms. Similarly, when you use the **Proximity** search option, the closer search terms are within a document, the higher the score for that document.

Another factor that contributes to a document's Score is the relative density of search terms to other terms in the document. The higher proportion of search terms in a document, the higher the document is ranked.

To modify your search preferences, select **File ···⟩ Preferences ···⟩ Search...** from the menubar.

Acrobat Search Preferences ✕

Query
☑ Show Fields　☐ Show Date
☑ Show Options

☑ Hide on Search

Results
Sort By [Score ▼]
Show Top [100] Documents
☑ Hide on View

Highlight
Display [By Page ▼]

OK　Cancel
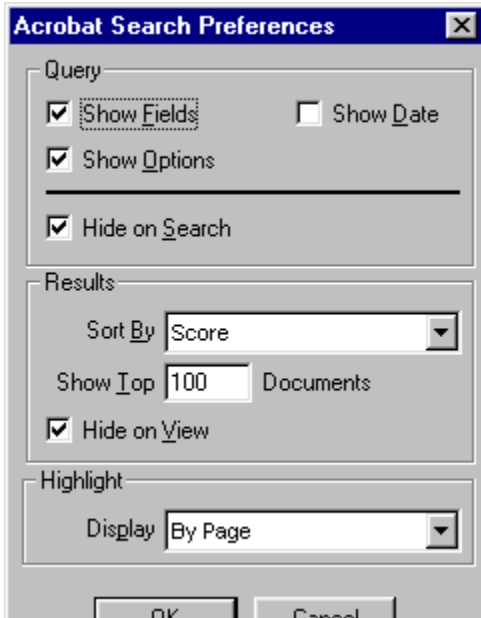
You can customize the way Acrobat® Search displays search
results in the Results and Highlight options.
(Windows version shown)

Setting preferences

Clicking **Show Fields** in the **Query** section will add the options of searching the Title, Subject, Author, or Keywords fields (this CD-ROM only contains searchable information in the Title field and may not have data in the other fields). Thus, in addition to searching the full-text search index, you can search specific fields:

With Document Info
Title [Sweden]
Subject [　]
Author [　]
Keywords [　]

For example, if you wanted to search for a paper on Sweden, you would type "Sweden" in the Title field and click **Search**. The Search Results window would only display papers where the titles contain "Sweden".

⬅ Relevance Ranking (Score)　　◆ Back to Search Menu

Problem	Solution
I can't play audio or video content.	Audio and video require QuickTime 3.0 or later to be installed on your computer. Look inside the CD-ROM jewel case for installation instructions. Related topics: **Audio and Video**
The video playback is choppy or poor quality.	Video requires fast computers (PCs with Intel® Pentium® processors or Power Macintosh® computers) and a fast CD-ROM drive (4x or faster recommended) for optimal viewing. Related topics: **Audio and Video**
I can play a sound or video, but I don't hear anything.	Your computer needs the appropriate hardware in order to play audio. All Macintosh computers ship with basic audio hardware, but not all Windows computers do. If you know you have a sound card or other audio hardware, check if your volume settings are off or set too low. Macintosh users should make sure the **Mute** box is unchecked in the **Monitors and Sound** or **Sound** control panel. Related topics: **Audio and Video**
The on-screen text looks too "fuzzy."	The default setting for text display is "Smooth Text and Monochrome Images". If this appears too blurry, you can change your preferences by selecting **File** ⋯⟩ **Preferences** ⋯⟩ **General...** and unchecking the "Smooth Text" option. This may also be the result of a poor-quality, scanned author original. Related topics: **General Preferences**
The on-screen text and graphics look poor or "speckled".	This can occur if your monitor is set to 256 colors or less. Thousands of colors (16-bit "High Color") or greater is recommended for optimal viewing. If your monitor and computer hardware support it, you will need to increase your colors beyond 256. Related topics: **Monitor Settings**

Problem	Solution
When I open a paper, I don't have any links back to the Main Menu or index files.	If you are viewing a paper or presentation, you must use the bookmarks in the left-hand navigation panel or choose **File ⋯⟩ Close** to return to the menu or index where you opened the paper. Menus and indexes will have links provided to take you back to the Main Menu. Related topics: **Navigation – Menus**
When I click a bookmark or choose File ⋯⟩ Close, I'm left with a blank screen.	Your "Open Cross-Document Links in Same Window" preference is checked. Choose **File ⋯⟩ Preferences ⋯⟩ General...** and turn this option off. Related topics: **General Preferences**
I have problems when I click a weblink.	In order to link to the web, you must have a web browser installed on your computer, access to the Internet, and the proper configuration in your Weblink Preferences. See the help section on Web Links for instructions on setting your preferences. There may also be problems out of your control when linking to the web: the web server may be down, the page may be missing, your Internet provider may be experiencing problems, etc. Try coming back to the weblink at a later time. Related topics: **Web Links**
Sometimes when I copy text out of a paper and paste it in a word processor, some words are misspelled that look fine on screen. Why?	Scanned PDF (Acrobat) files have two layers to them: a display layer, which is for on-screen viewing and printing, and a hidden text layer, which Acrobat® uses when you copy text from a document (it also uses this to search). When PDF files are created from scanned hard copy originals, Acrobat tries to recognize the words so it can store them in the text layer. While the software is nearly 100% accurate, it's not quite perfect and some words aren't read correctly. Occasionally a few of these errors show up in the text layer.

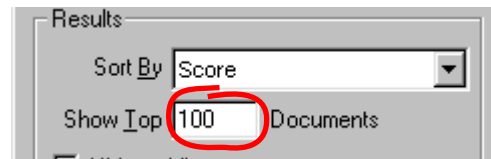| Problem	Solution
I can't perform a search on my CD-ROM.	This usually occurs if your version of Acrobat® Reader does not have Search installed. Follow the instructions on the inside of your CD-ROM jewel case to install the Acrobat® Reader and Search software included on the CD.
When I do a search, the Search Results window doesn't show all the papers— I know there's more that match my criteria. How do I see all of them?	By default, Acrobat® Search limits the number of documents displayed in the Search Results window to the top 100 matches. You can increase this number by selecting **File** ⸱⸱⸱⟩ **Preferences** ⸱⸱⸱⟩ **Search...** from the menubar and changing the value in the **Show Top** [#] **Documents** field. The largest number you can enter here is 999. Related topics: **Changing Search Preferences**
I want to print out my Search Results window, but I can't figure out how.	The current version of Acrobat Reader does not support printing out your search results. A workaround for this is to print a screen capture to your printer: **Windows users:** with the Search Results window open, hit the **Print Screen** key on your keyboard. Open the program called **Paint** (**Start** ⸱⸱⸱⟩ **Program Files** ⸱⸱⸱⟩ **Accessories** ⸱⸱⸱⟩ **Paint**) and paste the screen capture into the Paint window (**Edit** ⸱⸱⸱⟩ **Paste**). This picture can then be printed. **Mac users:** with the Search Results window open, hold down command (⌘) + shift + caps lock and press 4. When your cursor turns into a little bullseye, click on your search results window (if this doesn't happen, use command + shift + 3 instead). You should hear a little "camera shutter" sound. A new file will be created on your hard disk called "Picture 1". Double-click this file to launch **SimpleText**. You can print this picture (**File** ⸱⸱⸱⟩ **Print**). Once you have your printout, you may wish to delete the "Picture 1" file from your hard disk.

Problem	Solution
I get an alert message when opening a file from the Search Results window.	This message occasionally appears when viewing some older CD-ROM products with Acrobat Reader 4.0. Click the **Highlight anyway** button to open the paper with your search terms highlighted. Clicking **OK** will open the paper without highlighting. ⚠ This document may have been recreated since the index was last built, highlights will not be displayed. [Cancel] [Highlight anyway] [OK]
I already have Acrobat software on my computer. Do I really need to install the version on the CD-ROM?	If you've downloaded the Acrobat software from the web, you may not have all the files necessary for viewing this CD-ROM properly. We recommend removing all old copies of the Acrobat® software from your computer and installing the version included on this CD-ROM. **Windows users:** use the **Add/Remove Programs** control panel (**Start ⋯❯ Settings ⋯❯ Control Panel**) to remove old copies of the software, or run the **Uninstall Acrobat Reader** application. **Mac users:** locate the **Acrobat Reader** folder on your hard disk and drag it into the trash. Next, open your System Folder, then the Preferences folder, and find the **"Acrobat™ Reader Prefs"** file. Drag this to the trash, and select **Empty Trash** from the **Special** menu. **To re-install Acrobat® Reader:** Look inside your CD-ROM jewel case for instructions.
I want to remove the Acrobat Reader from my computer completely.	**Windows users:** use the **Add/Remove Programs** control panel found in the Control Panel or run the **Uninstall Acrobat Reader** application to remove any Acrobat software. **Mac users:** follow the instructions in the topic above to manually remove all components of Acrobat from your computer. Adobe's support site also has detailed instructions on how to do this: Document #318504, **Manually Removing Acrobat 3.0x from Mac OS 7.x or 8.0.x** or Document #323837, **Manually Removing Acrobat 4.0 from Mac OS 7.x or 8.x**. These directions also walk you through removing the commercial Acrobat (Exchange), Capture, and Distiller software.

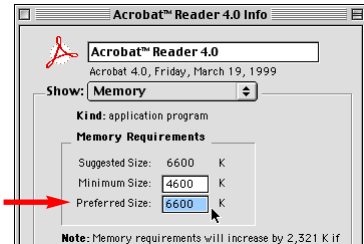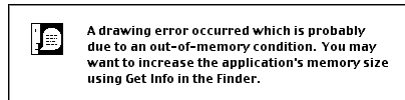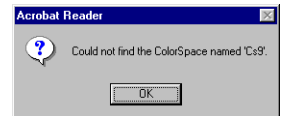| Problem	Solution
My computer often freezes or locks up when viewing CD-ROM content.	Generally, basic computer maintenance is needed. PC/Windows users should delete temporary (.tmp) files and run **ScanDisk** (set Type of test to Thorough, Automatically fix errors should be checked). Mac users should rebuild their desktops (restart and hold down the option and command (⌘) keys) and run **Disk First Aid**. We also suggest uninstalling Acrobat Reader completely and re-installing the software to help ensure better performance (see the previous page for instructions).
(Macintosh only) **Sometimes text appears smooth on-screen, but when I return to that same text later it looks rough or jagged.** **or** **I keep running into "Out of Memory" errors.**	These problems are caused when Acrobat Reader needs more of your Macintosh's memory (RAM) reserved to render fonts and graphics on the screen. Quit the Reader program and locate the **Acrobat™ Reader** icon on your hard drive. Click once on the icon to select and choose **File ⋯▷ Get Info** (or ⌘-i). Under the **Memory** section, increase the number in the **Preferred Size** to at least 10000 K (your window may look different, depending on your system version). Close the window and launch Acrobat Reader. If your problems persist, try increasing the Preferred Size another 1000 to 5000 K.
On opening some PDF files, I get errors referring to a "ColorSpace".	The PDF you are trying to open is not compatible with Acrobat Reader version 3.0. Try manually launching Reader 4.0 and opening the file from within the program (**File ⋯▷ Open...**).

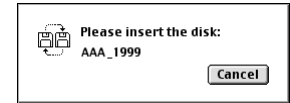| Problem	Solution
When I double-click a PDF file, it opens in an old version of Reader when I know I have a newer version installed.	It's possible to have more than one version of Acrobat Reader on your computer. Follow the instructions on the previous page and uninstall **all** copies of the Reader software, then re-install the latest version. Having multiple copies of Acrobat Reader may cause problems with displaying PDF files properly.

(Macintosh only)

Sometimes when I launch Acrobat Reader or do a search, I get prompted to insert a different CD-ROM.

Acrobat Reader tries to keep track of your indexes, even when your CD-ROM is not in the drive. If you get the message at right, click **Cancel**. To stop seeing these messages, you will need to remove any extra indexes from Acrobat Reader.

Go to **Edit** ⋯⟩ **Search** ⋯⟩ **Select Indexes...** (Reader 3.0: **Tools** ⋯⟩ **Search** ⋯⟩ **Indexes...**) or click the **Indexes...** button in the Search window. Highlight any grayed-out indexes and click the **Remove** button. If you accidentally remove all the indexes and want to search your current CD-ROM, quit and restart the Acrobat Reader program.

Please insert the disk:
AAA_1999
Cancel

Index Selection
Available Indexes
AAA_1999
(click to select)
(currently unavailable indexes are grayed out)
Add... | Remove | Info... | OK

I'm having problems with Acrobat on my Windows® 3.1/UNIX® machine.

Unfortunately, Acrobat Reader versions 4.0 and higher do not run on Windows 3.1. Due to this, we can no longer support Acrobat on the Windows 3.1 operating system.

Omnipress does not offer technical support for UNIX.

Didn't find your solution? Click here to access the Omnipress CD-ROM Troubleshooting web page for more solutions to common CD-ROM problems, at **http://www.omnipress.com/support/cdrom/techsupp.html**

Omni-CDs™

For general product usage, navigation, searching or context-related issues contact:

Omnipress Technical Support
8 a.m. - 5 p.m. (CST) Mon. - Fri.
(608) 246-2600

Please ask for CD-ROM Technical Support.

Have the following readily available before calling:

- ◆ Your name and phone number
- ◆ CD-ROM product name
- ◆ The type of computer you are using
- ◆ Computer operating system (Windows 95, 98, 2000 or Mac OS)
- ◆ A detailed description of your problem

You can also find support on our website at:
**http://www.omnipress.com/support/
cdrom/techsupp.html**

Acrobat® Software

For questions relating to Acrobat® software-related problems (printing, installing, computer compatibility issues) contact:

Adobe Acrobat® Support
9 a.m. - 6 p.m. (PST) Mon. - Fri.
Windows: (900) 555-2200
Macintosh: (900) 555-3300
UNIX: (900) 555-4400

**http://www.adobe.com/supportservice/
custsupport/database.html**

Other resources

Microsoft (Windows 95, 98, 2000 and NT problems)
http://www.microsoft.com

Apple Computer (Macintosh problems)
http://www.apple.com

Omnipress - general website
http://www.omnipress.com

This CD-ROM has been created by OMNIPRESS. We specialize in creating CD-ROM products that meet your objectives while also being cost effective and easy to use. We can accept hard-copy, digital files or both for CD-ROM production. Working with multi-author educational material is our special area of expertise.

◆

We work with our customers to analyze their overall objectives first, then recommend the best solutions. Whether a customer needs assistance with collection of multi-author material, product structure and design, overall functionality or specialized packaging and shipping...... we have the solutions!

◆

Omnipress also produces conference related educational books such as proceedings, abstract books, manuals etc. in print and on-line. Please contact us to find out more about our many services.

◆

Omnipress—Helping our customers educate for over twenty-five years.

omnipress

2600 Anderson Street
Madison, Wisconsin 53704
Phone: 608-246-2600
Fax: 608-246-4237

E-mail: **sales@omnipress.com**

WWW: **http://www.omnipress.com**

Division of DICOM Corporation